# Syllabus

## COM 115 Interpersonal Communication

## General Information

**Date** December 14th, 2022

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**Department** Visual and Performing Arts

**Course Prefix** COM

**Course Number** 115

**Course Title** Interpersonal Communication

## Course Information

**Catalog Description**  The course focuses on the development of the interpersonal communication skills necessary for building and maintaining positive relationships. Topics of study include an orientation to interpersonal communication, verbal and non-verbal communication in relationships, managing conflict, as well as cultural and gender considerations. Students will study various theories and practice skill development in order to become more competent communicators. This course meets the SUNY General Education Oral Communication Outcomes.

**Credit Hours** 3

**Lecture Contact Hours** 3

**Lab Contact Hours** 0

**Other Contact Hours**  0

**Grading Scheme** Letter

## Prerequisites

None

## Co-requisites

None

# First Year Experience/Capstone Designation

**This course DOES NOT satisfy the outcomes applicable for status as a FYE or Capstone.**

# SUNY General Education

**This course is designated as satisfying a requirement in the following SUNY Gen Ed category**
Communication - Oral

# FLCC Values

**Institutional Learning Outcomes Addressed by the Course**
Inquiry and Perseverance

# Course Learning Outcomes

**Course Learning Outcomes**

1. Be able to explain the major concepts of interpersonal communication in order to develop communication competence in relationships.

2. Be able to apply interpersonal communication theories to real life experiences.

3. Be able to evaluate communication transactions (face-to-face and technology-mediated) according to established criteria.

4. Be able to enact personal goal statements to revise and improve interpersonal communication skills.

# Outline of Topics Covered

A. Understanding Interpersonal Communication
1. Communication Process
2. Social Perceptions
3. Communicating in Relationships
4. Verbal Communication
5. Nonverbal Communication
B. Developing Interpersonal Communication Skills
1. Conversational Skills
2. Listening Effectively
3. Empathic Responsiveness
4. Self-Disclosure and Feedback
5. Interpersonal Influence
6. Managing Conflict
C. Evaluating Interpersonal Communication Transactions
1. Communicating in Intimate Relationships

2. Communicating in the Workplace
3. Communicating Electronically